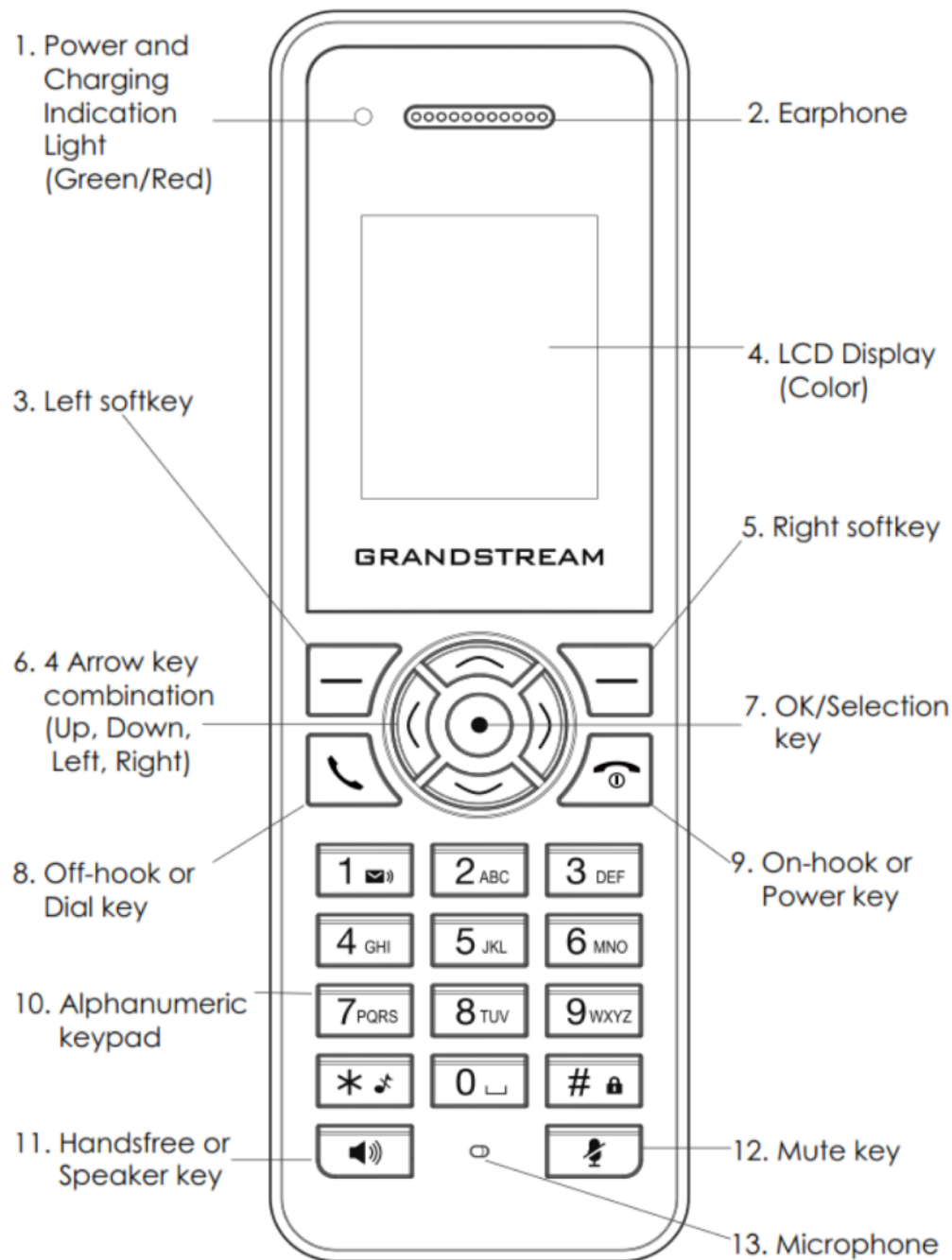




USER'S GUIDE

GRANDSTREAM DP720

CORDLESS PHONE



602-368-6400

Turning the handset on/off

- Press and hold the red power/hang up button until the display turns on/off

Dialing an outside number

- Dial the area code and number
- Press [Dial] or [Speaker]

Dialing another extension

- Dial the extension number
- Press [Dial] or [Speaker]

Redialing the previous call

- Press [Dial] then the [Redial] soft key

Dialing an international call

- Dial 011, country code, number
- Press [Dial] or [Speaker]

Retrieving voicemail

- Press and hold the messages key (envelope icon) or dial *99

Transferring a call—announced (attended transfer)

- Press the [Options] soft key
- Select “New call”
- Dial the number and press [Dial]
- Announce the call
- Press the [Options] soft key and select “transfer” to complete the transfer

Transferring a call—unannounced (blind transfer)

- Press the [Options] soft key
- Select “Transfer”
- Dial the number and press [Dial]

Calling or transferring directly to voicemail

- Press the [Options] soft key
- Select “Transfer”
- Dial * plus the extension and press [Dial]

Retrieving voicemail from another phone (not your own)

- Dial * plus your extension
- Press * during your greeting message

Pick up a call ringing on another phone (not your own)

- Dial *8

Voicemail Features

After accessing the voicemail system, press...

| Feature | Button |
|-----------------------------|--------|
| Play messages | 1 |
| Change folders | 2 |
| Advanced features | 3 |
| Play previous message | 4 |
| Reply to current message | 5 |
| Play next message | 6 |
| Delete current message | 7 |
| Forward current message | 8 |
| Save current message | 9 |
| Mailbox options | 0 |
| Record your name | 0,3 |
| Record unavailable greeting | 0,1 |
| Record busy greeting | 0,2 |

- You will receive the call. If two calls are ringing, you will get the most recent

Multi-call Outbound Conference

- Press the [Options] soft key
- Select “Conference”
- Dial the number and press [Dial]
- Repeat to add up to five people

Adjusting ring volume

- Press the [Menu] soft key
- Select the **Settings** menu option
- Select “Audio” menu then “Volume”
- Use the left or right arrow keypad to reduce/increase volume
- Press the [Select] soft key to save

Adjusting handset/headset volume

- While on a call, press the left or right arrow keypad to reduce/increase volume

Changing your incoming ring tone

- Press the [Menu] soft key
- Select the **Settings** menu option
- Select “Audio” menu then “Ringtones”
- Use the navigation pad to select tones
- Press the [Select] soft key to save

Installing and using a headset

- Obtain a headset with a standard 3.5mm headset connector and plug it into the jack on the top of the phone
- Most cell-compatible headsets will work

Contact customer service/support

- Dial *611 from your Initiatel handset
- Dial 602-368-6400 from any phone
- E-mail support@initiatel.com
- Web: support.initiatel.com